





Parent Group Infrastructure

**UNITED STATES** 

AIR FORCE ACADEMY

Dates: 2021 Sept 1

& 2021 Sept 2



#### **Presenters**

- Tammie Quest
  - Georgia Parents Club
- Mark Hamilton
  - Inland Empire Association
  - Virtual Parents Club



#### Document sharing associated with meeting

- Download of forms available on VPC site
  - New President Form USAFA
  - Agenda
  - Minutes
  - Bylaws
  - 501 docs
  - Robert's Rules cheat sheet
- Option to use USB thumb drive
- Potential local clubs for VPC members



## Why do we have USAFA parent groups?

- Why are we all here?
- Discussion





## Clubs/Associations - Purpose and Basics

- Each club runs independently of each other and the Academy
- Provides support, information, and reassurance for parents
- Sends care packages within USAFA guidelines
- Appointee welcome events
- Host member events locally and at Academy
- Supports local/regional legislators on Academy days
- Support military balls
- Raise money for Cadet morale activities, Academy, Spirit Missions
- Fundraise for Club



## Does your club already exist or is it new?

- Your club also may be new and needs the basics to get started
- Your club may already exist with a process of elections and board meetings already established
- You might want 501(c)(3) status





#### Get registered with USAFA Parent Liaison

- Complete new president form with a summary of your club and president's name and information
  - Registration ensures that you will be kept up to date of USAFA news important for you and your club members
- Timing of registration
  - For new clubs upon formation of club
  - For existing clubs upon transition from prior Club President



## **Registration Form**

#### New Parents' Club President Information Form

In order to keep the Parents' Clubs files and mailing list current, it is critical that I receive this form from each club when a NEW PRESIDENT is elected. The new president should fill out the information below and return it to me.			
club title	USAFA Parents' Association of the Inland Empire, CA		
number of members	Approximately 90 - 55 families current - 2 in prep - 34 grad		
website (if applicable)	http://www.inlandempire.afaparents.org/		
dates covered	10/28/2020 to 10/28/2021		
new president's name	Mark Hamilton		
nickname?			
address	10 Marchin Drive, Coto de Caza, CA 92679		
home phone number		office phone number	
cell phone number	949-705-7387	fax number	
email address	mthamilton7@gmail.com		
name of past president	Ray Nunez		
activities held during the year	Packing parties - assist with California Dreamin' night - new parent orientation/guidance - send off - recognition - academy nights (congressional)		
your cadet's name and class year	Matthew R. Hamilton 2023		
are there any USAFA or other military academy grads in your family?	No		
please tell me about you and your family:	I am a retired Newport Beach (CA) police sergeant (30 years) and also was an instructor at the police academy. I am married to my wife Patty and we have 4 children (31, 28, 25, 21). I have been involved with the OCPA and recently with the USAFA Parent Ambassador's program. I want to help and be a part of the great USAFA traditions!		



#### How "formal" do you need to be?

- As formal or informal as you wish
- No requirement for bylaws or a board
- Discussion





## Advantages of Formality

- Creates a sense of structure and organization
  - Ultimately less intimidating
- Helps the next group know the "ropes"
- Creates traditions and expectations for those who serve
- Sense of pride to "pay it forward"





## Do you want formality?





## **Create Bylaws**

- Create (boilerplates available) a set of bylaws that describes the rules/requirements of the board and members
- Sets requirements for voting on important issues
- Provide job descriptions for the board members





## Forming a board of directors

- Typical positions
  - President
    - Preside at all meetings of the General Membership and the executive board
    - Act as organization's rep for USAFA functions
  - Vice-president
    - Act on behalf of president in his/her absence
  - Secretary
  - Treasurer
- Recommended additional positions
  - At large
    - Sub committee
    - Spirit committee
    - Social Chair
    - Merchandise/Sales
  - Class Representatives



#### **Board terms**

- Suggested term is one year from May 1 to April 30
  - Board members are encouraged to continue in their current capacity if they are not Firstie families
  - Some clubs have earlier transitions (e.g. January/Feb) as not to have transition around new appointee activities
- This allows Firstie family board members to phase out and focus on enjoying graduation events
- All parents are encouraged to apply for board positions



## **Board Meetings**

- Determine how frequently you will meet
  - Monthly?
- Determine how you will meet
  - Phone only Conference calls (e.g. www.freeconferencecall.com)
  - Zoom or other videoconferencing service
    - For Not for Profit Google Workspace (monthly fee)
    - Need Zoom subscription for longer meetings





## Board meeting agenda

- Create an agenda prior to the meeting and furnish it at least a day prior
  - If there are motions to be voted on, suggest sending out the agenda out with sufficient time to allow board members ample time to review
- Stick to the agenda during the meeting
- Use "Roberts rules of order" to keep meeting organized
  - Call to order
  - Identify members present
    - Ensure quorum is available
  - Approve official motions
  - Approve payments, money transfer if applicable
  - Set action items for upcoming activities, next meeting
  - Set dates/change dates
  - Ensure meeting minutes are kept and promptly disseminated



## Club Management

- Club Email
  - Determine who will check and respond
  - Suggest never deleting anything
- File Storage
  - Use Cloud based platform (Google, Dropbox etc)
  - All things "Club" no reinventing the wheel
  - Allows for Standard Operating Procedures to be kept
- Club Accounts and Passwords
  - Keep master password protected file with all accounts and passwords (e.g. PayPal, email, cloud storage, SignupGenius, etc)
- Club Address
  - Does it change? Stay the same?



## Club Management Membership

#### Membership Roster

- Need method to track all families, dues status, members/non-members
- Need to keep it updated (becomes very important when you do member only events)
- Membership Renewals
  - Someone needs to keep track accurately





## Club Management

- 501c3 Insurance of Officers
  - Directors and Officers Insurance
- Requires that the Club have enough revenue/events to feel as though it is warranted





#### 501c3 Status

#### Pros

- Formalizes the Club
- Tax-exempt status (sales tax)
- Protections for the Board
- Can accept donations (e.g. military balls)

#### Cons

- Paperwork
- Expense
- Filing of taxes





#### Websites

- How many here manage their own club sites?
- Discussion





## Create and manage website

- Simpler than you think
- AOG can help you!
- Publish commonly needed information and resources on home page
- Can be critical in your financial management (your Club Store)





## AOG hosted website example

USAFA VIRTUAL PARENTS CLUB

General Info Links USAFA Parents Portal AOG Parent Portal

#### UNITED STATES AIR FORCE ACADEMY VIRTUAL PARENTS CLUB

Don't be tricked by the club name! Believe it or not - many parents of USAFA cadets are busy raising other children, have careers, reside in remote areas, don't follow social media, or frankly - just can't find the time to meet other USAFA parents close to where they live. The goal of this club is to offer a virtual gathering place as well as an information distribution site for parents who are unable to participate in a traditional "meet in person" association or club.

If you can't find an answer to a question... click on either of the links directly below - and save them on every device you have!

2020 Cadet Handbook

**Everything a USAFA Parent Needs to Know** 

Frequently Asked Questions





## AOG hosted website links

#### **USAFA VIRTUAL PARENTS CLUB**

Home General Info Links USAFA Parents Portal AOG Parent Portal

USAFA Parent Liaison Facebook Page



USAFAPS\_2020\_2021\_calendar.pdf Download File



parent\_guide\_2020\_2021.pdf Download File



usafaps\_reporting-instructions.pdf Download File



important-dates-as-of-23-feb-21.pdf Download File



2025-appointee-handbook.pdf Download File

#### Important Links for Parents and Cadets:

U.S. Air Force Academy

U.S. Air Force Academy Association of Graduates

Official Home Page of the United States Air Force

Academy Parents Portal

SOCIAL MEDIA

Facebook WebGuy Facebook Page

Facebook https://www.facebook.com/USAFA.Official

Facebook - Joint Services Academy Page

YouTube http://www.youtube.com/USAFAOfficial

Twitter https://twitter.com/AF\_Academy

Flickr http://www.flickr.com/groups/airforceacademy

Flickr Cadet Media: www.flickr.com/photos/131708601@No3/

Athletics





## Social media

- Can be a good source of communication for members, prospective members
- If Clubs want to have a social media presence, have an administrator who will routinely post to the site, manage/review posts from members
- Clubs represent USAFA
  - Be mindful of what is posted on Club Social Media Sites.
  - Be aware of privacy issues concerning Cadet/Officer status







## Member Meetings/Events



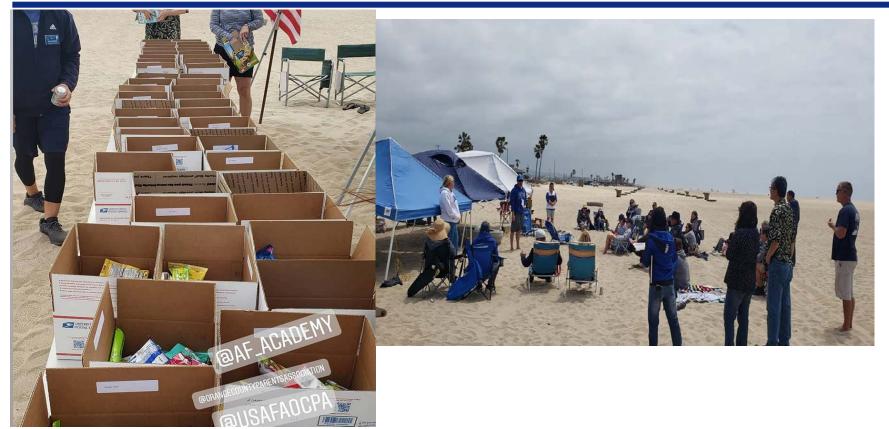


## Host regular member meetings

- Create an annual calendar of events to post (example available)
- Local member's home or in comfortable setting with restrooms and ample parking
- Consider "fun" themes like aloha night, chili cook off, etc.
- Overall goals are to meet, inform, socialize, chat, and have fun together!
- Additional goal is to identify members who are active and recruitable for future leadership or board positions.



## **Packing Parties**





## Packing party

- If you have membership dues this should be part of what is included - especially boxes and postage
  - Have each member bring enough "packable" food, etc. to fit in a priority USPS box
  - USPS provides priority boxes for free
- If you don't have membership dues, you can meet and each parent brings box, you share the items to pack, and each parent mails on their own.
- Be aware of USAFA-Post Office limitations on receiving packages during certain times of the year



## Succession planning

- Have board elections early in the year (February)
- Encourage outgoing members to seek a replacement early in the planning process
  - Invite the potential replacement to attend meetings before the board elections to understand the job requirement
- Current board members MUST mentor their replacements
  - This encourages trust and confidence in the process and duties
  - There should be a transition meeting with the old and new board members.
  - For positions involving financial transactions, ensure compliance with bank regulations during the transition.
    - Treasurer should contact bank to request transfer requirements



#### Appointee identification and contact

- Initial concentration on welcoming new members comes via coordination with the USAFA liaison
  - USAFA liaison will continually send out contact information on new members once Appointee has approved release of personal information.
- Sort the excel spreadsheet and identify new appointees in your geographical area
- Reach out <u>quickly</u> to the parents to invite them to join your club
  - Suggest the parents attend an event held by your club
- Start a contacts lists or add to your current one to keep track of parent emails



## New appointee welcome event





## **New Appointee Events**

- Excellent way to welcome and recruit new member families
- Recruit speakers (graduates and current cadets are great!)
- Current members and their Cadets can share personal stories
  - I-Day
  - Basic Cadet Training
  - March to/from Jack's
  - A-Day
  - Family Weekend



## Information to provide new families

- Find a way to cordially explain that their cadet is joining a military institution with a long history of tradition that civilians may not understand
- The physical and mental strain is extreme compared to nearly all other college experiences
- Explain what the reason for this is
- Do not have the right to directly contact your cadet's chain of command absent extenuating circumstances his or her lack of sleep isn't one of them!
- Attend every event you can



## Networking and new membership





## Networking/recruiting opportunities

- Work with ALOs to volunteer at the following events to help recruit prospective families:
  - Official USAFA events
  - Academy nights sponsored by local politicians
    - Local Congressmen/Congresswomen
    - Senators
  - High school college nights
- All Academy Ball
  - Families attend the event that are not part of an organized Club
- Proudly wear your USAFA gear!



## Common problems and solutions

#### FOR DISCUSSION

- Membership retention
  - Low conversion rates after identification of Doolie families
    - Solution: Discussion
  - Families dropping out of Club
    - Solution: Discussion
- Social events have low attendance
  - Solution: Discussion
- Difficult to recruit new board members, volunteers
  - Solution: Discussion
- Board members are not working toward expectations



# AIR FORCE ACADEMY

