

# Cadet Medicine Clinic

## Hours of Operation and Services

*(As of 2 October 2024)*

**Location:** Cadet Area Fairchild Hall Annex, Building 2355

**Phone:** (719) 333-5187

**Hours: Monday-Friday:** 0700-1630; Closed on Federal Holidays and on Wednesdays from 0700-0900 for training

**How to schedule appointments:** There are 2 ways to schedule appointments.

- 1) Schedule appointments online via the MHS Genesis Patient Portal:
  - <https://patientportal.mhsgenesis.health.mil/>
    - Send messages to the healthcare team via the Secure Messaging link. Please type in your desired clinic into the "TO" box to send them a message directly.
      - USAF Academy Adolescent Medicine
      - USAF Academy Cadet Sports Medicine
      - USAF Academy Cadet Medicine Messaging
      - USAF Academy Optometry Messaging
      - USAF Academy Flight Medicine Messaging
      - USAF Academy Radiology
      - USAF Academy Pharmacy
      - USAF Academy Laboratory
    - Review previous medical encounter notes, labs, radiology reports, immunizations, check medications and request refills
- 2) Schedule appointments by calling the Access to Care Line (719-524-2273, Option 1)
  - A booking protocol is utilized to guide scheduling
  - Appointment Clerks may also send communication to the healthcare team
    - Messages are entered in the patient's medical record through the clinic's pools.
    - These pools are continuously monitored by the nursing staff and addressed ASAP.

**Available Walk-In Services:**

Respiratory Infection (COVID, flu, etc.)	M-F, 0700-1100
Sexually Transmitted Infection (STI)	M-F, 0700-1630
Urinary Tract Infection (UTI)	M-F, 0700-1630
Concussion	M-F, 0700-1630
Immunizations	Tu/Th/F 0800-1100 & 1300-1500

***An advanced appointment is unnecessary, but an appointment may be required depending on presentation.***

**Cadet Over the Counter (OTC) Medicine Program**

Cadets are able to present to the Cadet Pharmacy between 0730-1600 and request up to 3 medications per month, on the OTC Program list. The medications are for minor illness/conditions only. Medication uses include: Congestion, Cough, Diarrhea, Upset Stomach, Dry Skin, Fever, Aches, Pains, Seasonal Allergies, Stomach Acid, wart Removal, Eye Irritation (Refresh Eye Drops), Sore Throat Lozenges, Athlete's Foot, Yeast Infection.

**After Hours Care:**

- 1) **Advice Line:** MHS Nurse Advice Line- 719-524-2273, Option 3, (Available 24/7)
- 2) **Urgent care:** Call the MHS Nurse Advice Line by calling 719-524-2273 option 3 or 1-800-TRICARE (874-2273) for coordination of care.
- 3) **Emergency Care:**
  - In the event of an emergency, call 911, or go to the nearest Emergency Room
  - Examples of emergencies: Sudden unexpected onset of a medical condition; sudden severe worsening of a chronic condition; a condition threatening life, limb, or eyesight; requires immediate medical treatment or when you are at immediate risk of harming yourself or others.
  - **NO REFERRAL** is needed for Emergency Care
  - Contracted ambulance service is posted in the Cadet Area for rapid response

**Cadets are required to follow-up in Cadet Medicine within the next business day after discharge.**

**Cadet Clinic Phone numbers**

**Cadet Clinic Nurse:** 719-333-7874

**Concussion Clinic:** 719-333-5942

**Cadet Case Manager:** 719-333-3767

**Cadet Radiology:** 719-333-7472 (Hours: M-F 0700-1200 & 1300-1600)

**Cadet Physical Therapy:** 719-333-5055 (Hours: M-F 0700-1200 & 1300-1600)

**Cadet Optometry:** 719-524-2273 (to book appointment)

**Cadet Pharmacy:** 719-333-5198 (Hours: M-F 0700-1130 & 1230-1630)

**Cadet Laboratory:** 719-333-7952 (Hours: M-F 0700-1130 & 1300-1600)

**Cadet Medical Records:** 719-333-6564

**Nutrition & Weight Management:** 719-333-3663 (Referral not needed)

**10th MDG Public Health:** 719-333-9443

**10th MDG Dental Clinic:** 719-333-5192

### **Other Contact Information**

**Sexual Assault Response Coordinator:** 719-333-7272

**Suicide Hotline:** 988 **Suicide Website:** <https://988lifeline.org>

**Poison Control:** 800-222-1222

**All Helping Agencies Information** can be found on the Official U. S. Air Force Academy website at the bottom of each webpage.

Link: <https://www.usafa.edu/helping-agencies/>.